Business
Critical
Communications

Entel

E-PoC Dispatcher

PC Dispatcher Software with Map Tools

- Business Critical Dispatcher
- Basic & Advanced Versions
- Map / GPS Tracking
- Local Recording



Command & Control Centre Solution

TOTAL MANAGEMENT

entel.co.uk/dispatcher

E-PoC Dispatcher

PC Dispatcher Software with Map Tools

Entel's E-PoC Dispatcher, combined with DN400 series radios and our Smartphone App, enables you to communicate with, locate, manage and ensure the safety of your mobile workforce.



Basic & Advanced Versions

Entel's PC Dispatcher is available in two options; Basic and Advanced. The table below highlights the key features of each:

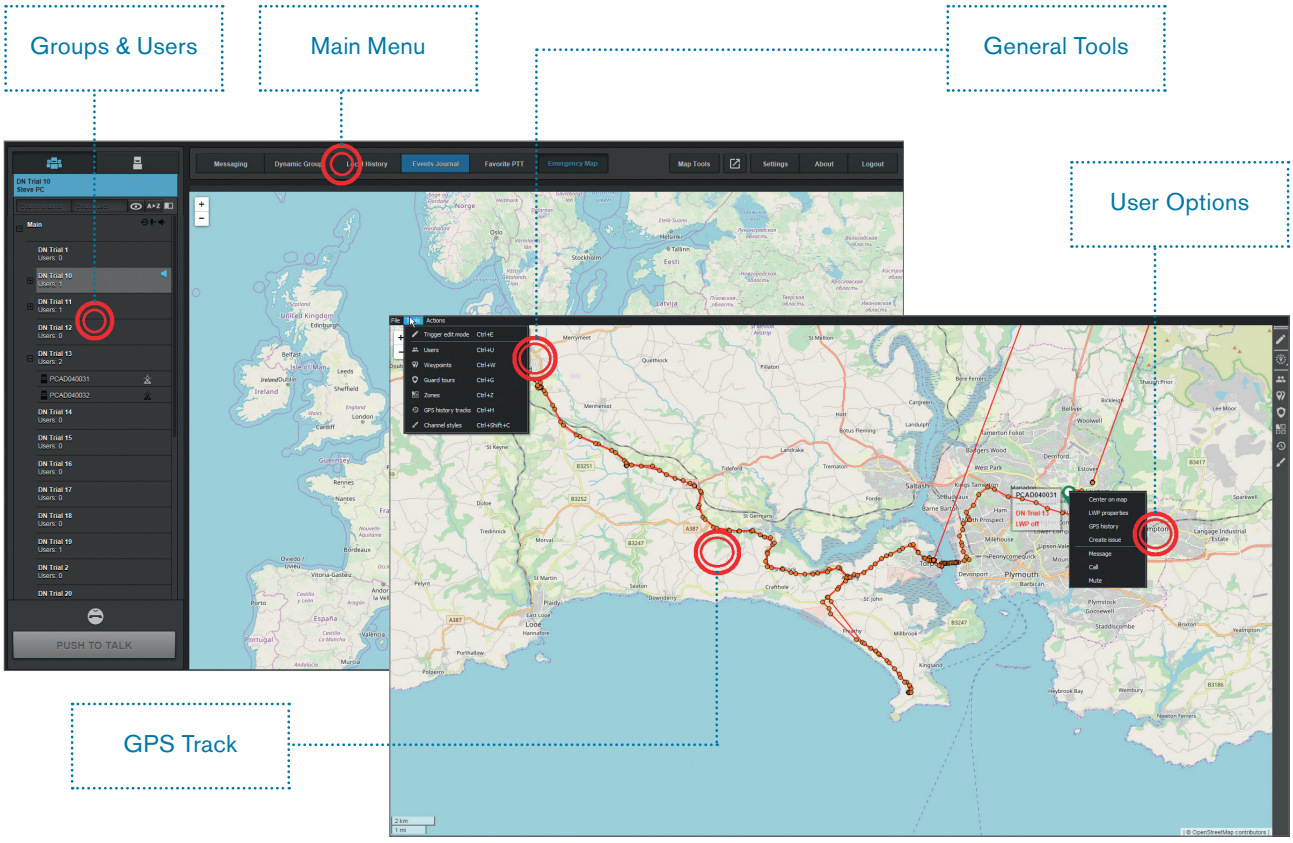
FEATURES	BASIC	ADVANCED
Voice		
Group and individual calling	✓	✓
Broadcast call	✓	✓
Priority call (call interrupt)	✓	✓
Talk Group Scan (multi-listen)	✓	✓
Dynamic calls	✓	✓
Contact book	✓	✓
Local voice recording	✓	✓
Call queueing	✓	✓
Remote microphone live	✓	✓
Fast static / dynamic call via click on a zone to users in the zone	-	✓
Messaging		
Send / receive text messages to / from a terminal	✓	✓
Send text messages to some / group / all terminals	✓	✓
Email & SMS gateway	✓	✓
Emergency		
Emergency / Lone-Worker / Man-Down monitoring (requires emergency option on terminals)	✓	✓
Configure Lone-Worker protection properties (requires emergency option on terminals)	✓	✓
Display emergency caller location on map	✓	✓
General		
Communication with PMR / DMR radio users (requires Radio Gateway)	✓	✓
Get information from device	✓	✓
History	✓	✓
Channel manager	✓	✓
Take photo from terminals camera	✓	✓

FEATURES	BASIC	ADVANCED
Mapping		
Real-time positioning and precise location on the map	✓	✓
Detailed street view	✓	✓
Center on map	✓	✓
GPS history	✓	✓
Customizable map window size (multi-screen use)	✓	✓
Map zoom in / out	✓	✓
Geofencing / zones (create / edit / delete virtual zones on the map)	-	✓
Zone Management Properties:	-	✓
- Zone control (monitoring in / out)	-	✓
- Disable channel change	-	✓
- Modify zone shape / border	-	✓
- Export / import zones: backup / restore zones	-	✓
- Dynamic group over zone	-	✓
Notifications Properties:	-	✓
- Passing in monitoring	-	✓
- Passing out monitoring	-	✓
- Check if empty monitoring	-	✓
- Stay time monitoring	-	✓
- Connect monitoring	-	✓
- Disconnect monitoring	-	✓
Lone-Worker Protection Properties (requires LWP option):	-	✓
- Enable LW for users in zone	-	✓
- Periodic check	-	✓
- Man down	-	✓
- Movement	-	✓
- Track battery level	-	✓
- Detect impact	-	✓
GPS track history routes for each user	-	✓





E-PoC Dispatcher Highlights



PC Requirements

The E-PoC Dispatcher application can be installed on a Windows 07/08/10 desktop PC or laptop the minimum requirements are:

Operating system	Windows 7 32/64, Windows 8 32/64, Windows 10 32/64
CPU	Minimum 2GHz
Random Access Memory (RAM)	8Gb
Hard drive memory	500Gb
Display	Standard color display
Network card	Standard network card
Audio audio interface	For external speaker and microphone
USB interface	For optional microphones
Software	Java runtime environment SE 8 (32 bit) or higher

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